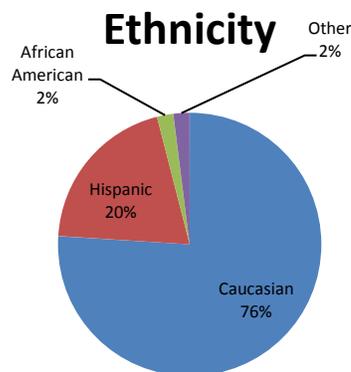
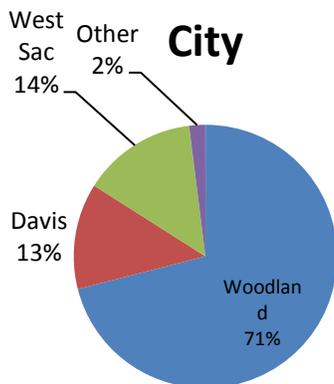
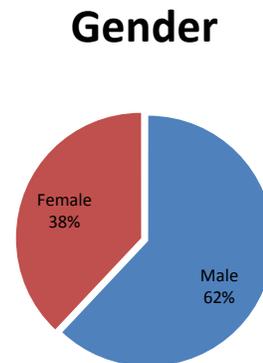
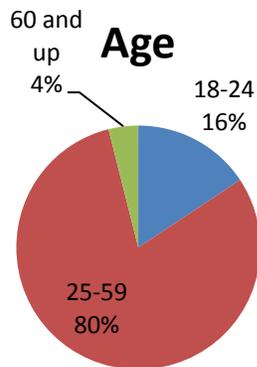

Yolo Community Care Continuum

Greater Access Program Annual Report July 1, 2015 – June 30, 2016

Submitted by: Rebecca Trujillo
GAP Program Director

The philosophy of the Greater Access Program (GAP) is individualized services targeted to those who are unable to participate in traditional services. The range of services is comprehensive and flexible and includes outreach and engagement, wrap around services, direct treatment for mental health, substance abuse, and co-occurring issues. Interventions are carried out 7 days per week, 24 hours per day in welcoming settings, rather than in hospitals or clinics and the team is creative in engaging individuals in treatment and monitoring their response, doing whatever it takes to assist the unique individual to live in the community.



Performance Outcome Measures:

- An average of 38 clients were served every month and a total of 92 clients were unduplicated and served during the 2015-2016 fiscal year.
- Of the 92 clients served this reporting period, 9 were eventually transferred to Yolo County ADMH, 9 were transferred to Communicare, 2 went to Woodland Healthcare, and 1 went to Northern Valley Indian Clinic when their mental health symptoms were stabilized.
- Services were provided at 168 College Street, at Fourth and Hope Shelter, Walter's House, Social Services in West Sacramento, Davis Community Meals, Pacifico, and New Pathways in Davis, as well as in the field. GAP meets the client where they are at in the community whenever possible.

Effectiveness

GAP measures effectiveness by using the Yolo County Department of Health Services Service Integration Outcome Survey. This is a quantified evaluation tool measuring Housing Stability, Economic Stability, Physical Health and Safety and Independent Behavioral Health.

1. Housing Stability

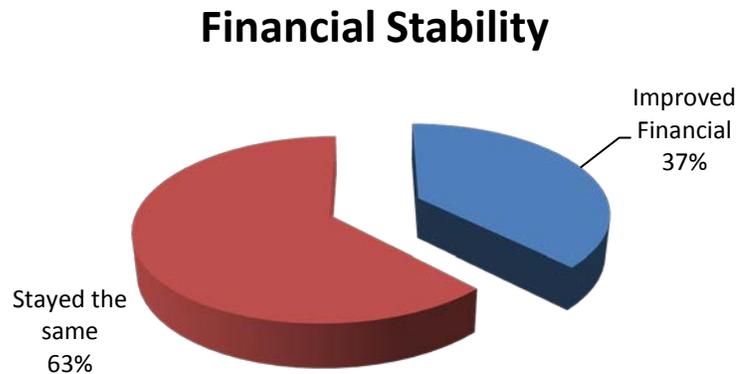
Effectiveness is measured by the number of clients who improve or maintain their housing situation. **Goal: 50% find or maintain a stable housing situation.**

The graph below shows that 43% of clients achieved an improved living situation this reporting period. There was an influx of individuals who were homeless and required intensive services quickly. This made it difficult to achieve the housing outcome for all of the clients enrolled in GAP this period.



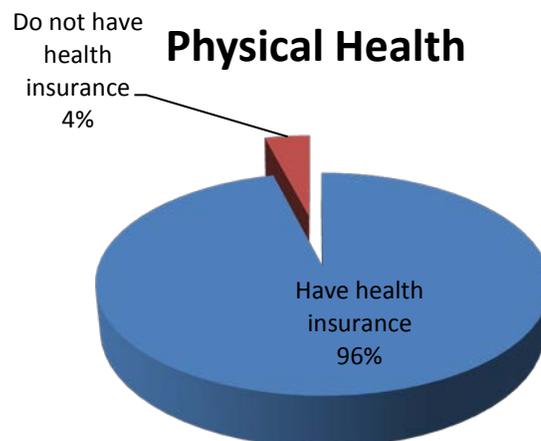
2. Economic Stability

Effectiveness is measured by the number of clients who are able to improve or maintain their financial resources. We had 20 clients be approved for SSI during this fiscal year. **Goal: 40% show an increase in financial stability.**



3. Physical Health

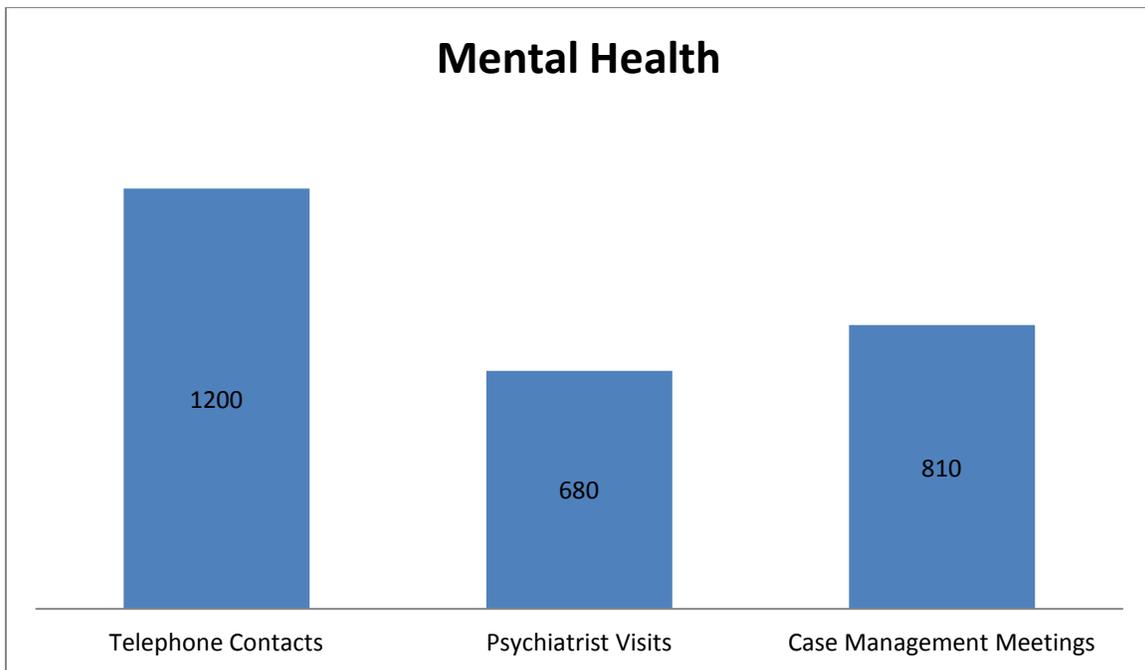
Effectiveness is measured by the number of clients who were enrolled in medical benefits or were assisted to access physical healthcare. **Goal: 50% will access healthcare services.**



- GAP has been successful in helping clients sign up for medical, and have encouraged them to call and establish care with a primary doctor, a dentist and to have their vision tested.

4. Behavioral Health

Effectiveness is measured by the number of clients who received any mental health treatment. **Goal: 90% will receive at least one mental health contact to improve their mental health stability.**



- GAP continues to serve individuals who have significant mental health impairments that require intensive mental health services.

Program and Professional Development

- 1. Outreach.** Bi-Weekly outreach to West Sacramento was provided by staff this quarter and weekly outreach to Davis.
- 2. Training.** CASRA training, VI-SPDAT training through Yolo County. Staff also received training in different modules under Relias.
- 3. Clinical Supervision.** Staff received supervision at least weekly sometimes bi-weekly in GAP staffing meetings.
- 4. Local Resources.** Staff has knowledge of resources available for clients in Yolo County. GAP staff has increased knowledge of local resources by scheduling appointments with other entities such as STEAC, Northern California Construction Training, Yolo County Social Services, CIP both in Woodland and Davis, Davis Police Department, West Sacramento Police Department, and West Sacramento Public Library.
- 5. GAP Consumer Questionnaires.** 16 questionnaires were completed by anonymous clients. The majority of questionnaires had all 5's and 4's, and some checked off 3 for neutral. There were no negative remarks or scores.